

# QUARTERLY CONNECTION

*Thank You!*

**CRMU Appreciates Your Business!**

As a token of our appreciation, each quarter we will have small drawings for our customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

\* Prizes can be picked up at the CRMU Office.

**Quarterly Winners - CRMU Gift Pack!**

The first 5 customers to mention this newsletter win a fun gift from US to YOU! Give us a call or stop by! See you soon!



Have you used watchTVeverywhere provided FREE by CRMU yet?

(Must be a CRMU cable TV subscriber)

Access your favorite video content through your smartphone, tablet, or laptop!

**CRMU Contact Corner**



123 3rd Avenue South  
Coon Rapids, IA 50058  
Monday-Friday: 7 am - 4 pm  
Phone: 712.999.2225  
Emergency / Outage After Hours:  
77-999-4572  
Email: info@crmu.net  
Ch. 3: office@crmu.net  
On the Web: www.crmu.net



## Major Electric Capital Improvements Near Completion



CRMU's contractors are nearing completion of our major substation capital improvements. In the picture to the left you see contractors completing the transformer assembly—as they are finishing the installation of the high side bushings and radiator fins on the transformer.

Additionally, all high side fuses and gang-operated air break switches were also replaced at the main substation located at 7th Avenue & Park Street.

These capital improvements also included similar switch updates at CRMU's Iron Hills substation located on the south edge of town which are primarily used to feed the

Hartung Facilities. A new metering cabinet with CTs/PTs, and a new riser structure were also added to the project at the Iron Hills facilities to replace equipment that had burned up this summer. In total, CRMU expects to spend approximately \$1.4 million on the improvements.

## Sewer Rehab Underway



CRMU initially constructed public wastewater collection facilities nearly 100 years ago. Several system extensions have been constructed since then, but the majority of CRMU's sanitary sewer system is comprised of 5-foot sections of vitrified clay pipe (VCP) laid end-to-end. When you divide 42,651 feet of VCP pipe by a joint every 5 feet – you get roughly over 8,500 joints that have been deteriorating over time due to grout breakdown, tree root intrusions, freeze/thaw cycles and just normal structural decay. The same can be said of CRMU's 170 manholes that are the same age and predominately brick laid.

These structural deficiencies, along with increased environmental regulations from the Iowa Department of Natural Resources (IDNR) have mandated that CRMU take corrective actions to

maintain compliance with our National Pollutant Discharge Elimination System (NPDES) Permit. The recommended improvements consisted of point repairs to fix areas with severe structural damage, cured-in-place lining for aging clay tile, and various forms of rehabilitation for the manholes depending upon the deficiencies noted during the inspections at a projected cost of \$2.74 million.

To help offset the project's capital costs, CRMU did receive a Community Development Block Grant (CDBG) in the amount of \$500,000. The remainder of the project was financed through the State of Iowa Revolving Fund (SRF) at a 2% interest rate.

## CRMU TO INSTALL EV CHARGING STATION



CRMU will be installing a Level 2 electric vehicle charging station in front of our Network Operations Center (NOC) located on Main Street. The charging station will be capable of charging two vehicles at 7.2

kW. The cost of the charging station equipment will be partially offset with a grant CRMU received from the Iowa Department of Transportation as part of their Iowa Volkswagen Settlement. CRMU expects the charging station to be operational by late October.



# PROJECT CARE PROGRAM

## HELPING THOSE IN NEED

Every month, there are people who struggle to pay their utility bill due to unexpected medical emergencies, unemployment, or life circumstances. Project Care is supported entirely by voluntary contributions from you, our customers. ALL funds donated are managed by a committee of local community members for distribution once a year to CRMU customers who need assistance with their utility bills.

*100% of donations stay in Coon Rapids!!*

### Yes, I'd like to contribute to Project Care!

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City / State: \_\_\_\_\_

Please return to CRMU:

Coon Rapids Municipal Utilities  
PO Box - Coon Rapids, IA 50058

*Project Care is a simple way to make a big difference!  
Thank you for contributing!*

### I would like to enroll in:

- Project Care Round-Up:** Round my bill up to the next whole dollar and contribute the rounding amount to Project Care. *This option is not applicable to budget customers.*
- Project Care Monthly Pledge** of \$ \_\_\_\_\_ added to my bill each month.
- Project Care Donation:** I would like to make a flat donation of \$ \_\_\_\_\_ to Project Care.
  - Add to my next bill.
  - Check enclosed.

## 2021-2022 IOWA HOME ENERGY ASSISTANCE PROGRAM



**ATTENTION: RESIDENTIAL CUSTOMERS  
NEED HELP WITH YOUR HEATING BILL?**



The 2021-2022 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, Dial 2-1-1, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP  
Iowa Department of Human Rights  
Capitol Complex  
Des Moines, IA 50319



**Call New Opportunities at  
712-792-2832**

### INCOME MAXIMUMS

Household Size	Annual Gross Income
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

For households with more than eight members, add \$9,080 for each additional member.

### WHEN TO APPLY:

**Elderly (60 & over) and/or disabled:**

October 1, 2021 to April 30, 2022

**All other households:**

November 1, 2021 to April 30, 2022

### WHAT TO TAKE:

- **Proof of Income (for all household members age 19, and over)**  
Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- **Social Security numbers for all household members** (documentation required)
- **Most recent heat bill**
- **Most recent electric bill**

### WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

### FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

### SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

### FIP RECIPIENTS:

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

**If you receive alimony or child support, it will also need to be verified. Additional income not listed here may be required.**